



Best Western  
Hollywood/North Miami

May 10, 2010

Mr. Jaime Hernandez  
Gator Elevator, Inc.  
2215 S.W. 59<sup>th</sup> Terrace  
West Park, FL 33023

Dear Jaime,

I am writing to let you know personally how pleased we are with the superior service Gator Elevator has provided our elevators in our hotel since we switched from one of the big companies in the industry.

Since having elected Gator Elevator, we have experience personalized service (something you just don't see from the big elevator companies anymore), quick response to our service calls by friendly and knowledgeable technicians, and excellent follow-up from your office.

Your company embodies the personification of the term "Service provider" and we'll be more than happy to relate our good experience to any of your future prospective clients.

Cordially,

C. K. Jariwala  
Owner

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